

Dog Complaint Policy Laketon Township

Send to all persons making a complaint about a dog

With some regularity the township receives complaints regarding barking or loose dogs. The County has animal control laws that address such things as licensing, the need for a rabies vaccination, and a prohibition of animals running at large. Muskegon County Vector Control can be reached Monday through Friday; 8:00 a.m. until 5:00 p.m. at 724-6007- select "0" to speak with someone. Note, they <u>do not</u> respond after hours or to barking dog complaints. Emergency situations like dog bites should be addressed through 9-1-1. Nuisance barking can also be reported through 9-1-1.

The Township also has ordinances addressing animals running at large and nuisance behaviors like making "frequent, extended, excessive noise." In order to take enforcement action on the offending party, the enforcement officer has to witness the dog(s) engaging in nuisance activities (i.e. continual barking, running loose, etc.). Oftentimes, when investigating a complaint, the enforcement officer does not hear or even see dogs at the offending address—even after a couple of visits.

In addition to the ordinance enforcement officer, a police officer can also been enlisted to help monitor properties at various times during his shift. Still, we are often unable to obtain the proper evidence to support a claim that someone's dogs are a nuisance. This frustration is often compounded by the resident who insists the neighbor's dogs are infringing on the quiet enjoyment of their property.

Because a good deal of staff time can be spent making multiple visits to a property trying to substantiate a complaint the Township Board instituted a policy that tickets will only be issued for dog complaints when the complainant identifies themselves to township staff <u>and</u> is willing to sign a civil infraction as the complainant (see attached).

Staff will send an initial letter to the alleged violator and hope that eases the situation, but to write a ticket, we must have someone willing to be a witness to the offence. Having the offended party appear before the court attesting to the nuisance provides enough evidence to give weight to the civil infraction ticket.

Policy adopted: September 20,2012